“The Rabbis Taught: Parents have the following obligations towards their children….teach them how to swim”
-Talmud: Kiddushin 29a

Thank you for choosing the Stroum Jewish Community Center for your swim lessons. Below are a few commonly asked questions and our cancellation policy. If you have additional questions that aren’t answered here, please contact our Aquatics Manager Jenny Petty at JennyP@sjcc.org or at 206-388-0821

Can I adjust my schedule after I register?
We will make every effort to accommodate requests for schedule changes prior to the beginning of each session, depending on availability. After the first day of classes we will not be able to make any class changes. If you have an extenuating circumstance, contact Aquatics Manager Jenny Petty at JennyP@sjcc.org or 206-388-0821 to discuss your options.

What happens if I miss a class?
The SJCC does not issue refunds/credits for missed classes. Due to the student-teacher ratios, we do not offer make-up classes. If the absence is for an extended amount of time, contact Aquatics Manager Jenny Petty at JennyP@sjcc.org or 206-388-0821 to discuss your options.

What happens if the SJCC cancels a class?
If the SJCC has to cancel a class for any reason (e.g., emergency maintenance, instructor illness, thunder and lightning, etc), we provide you with a class credit on your J account to be used for another J program.

What happens when my class is cancelled due to low enrollment?
We require a minimum of 3 students in each group swim lessons class. If your class is cancelled due to low enrollment you will receive an email from the Aquatics Department offering you either another class option or an upgrade to our private/semi-private swim lessons.

What does it mean to upgrade to private or semi-private swim lessons?
If your class is cancelled due to low enrollment, you can opt to upgrade to private or semi-private swim lessons at a discounted rate. The lessons must be on the same day as the class you originally registered for, but you may choose a different time (pending instructor availability). The discounted rate applies to one lesson per week. To add days of private or semi-private lessons, you must purchase an additional package of lessons at full price.
Are there any restrictions to the upgraded private or semi-private swim lessons?
Yes, since the upgraded rate is a discounted rate, classes must stay on the same day and time as the group class that you registered for. Additionally, there are no makeup classes for missed lessons. The discounted upgrade rate is available only for the number of class days in the current session. For example, if your upgraded private lesson will be on Monday and there are only 6 Mondays in the session, then you only get 6 upgraded private lessons.

Do you really have to close an indoor pool during thunder and lightning?
Yes. The pool must be closed for at least 30 minutes after the last sign of thunder and lightning. If the pool is closed within the hour before a group lesson, you will receive a class credit on your J account.

How will I be notified if my class is cancelled?
You will receive an email from the Aquatics Department if a lesson needs to be cancelled or rescheduled due to instructor illness or pool closure.

What should I bring to class?
All you need is a swimsuit and towel! For those with long hair, we recommend you tie it back. We encourage swimmers not to wear goggles until Youth Level 1 to promote comfort in the water at an early level. Children that are still in diapers must wear a swim diaper and a plastic pant under their swimsuits

Can I purchase private or semi private lesson packages?
Yes! As of June 8, 2018, the J will only offer 8-packs (for weekday lessons) and 4-packs (for weekend lessons). Packages will start at the beginning of the session they are purchased for and must be completed by the end of that session. The value of any lessons not completed by the end of the session will be credited to your J account. If a session is less than 4 or 8 weeks, you can purchase a package that is for the number of days in that session. For example if you want to have lessons on a Wednesday and there are only 7 Wednesdays in that session you will be able to purchase a packages that only has 7 lessons in it.

What type of notice is required if I’ll miss a private or semi-private lesson?
We require 24-hours’ notice to cancel a private or semi-private lesson. Any private or semi-private lessons with less than a 24-hour cancellation notice or will be counted as a redeemed lesson from your package.

What happens if I miss or “no-show” a scheduled private or semi-private lesson?
Any private or semi-private lessons with less than a 24-hour cancellation notice will be counted as a redeemed lesson from your package.

Why is my child playing games and learning about safety in swim lessons?
Playing games and learning about safety are a part of our swim lesson curriculum. We take water safety very seriously at the Stroum Jewish Community Center. We want kids to know and understand why we have pool rules and the consequences of not following them. Playing games helps kids know that they can have fun in the water and it gives them a break from the structure of lessons.